

# Serve You Rx Specialty Medication Guide

**WE'RE HERE TO HELP YOU GET YOUR SPECIALTY MEDICATION QUICKLY AND AFFORDABLY.**

Your prescription is part of your employer's specialty medication program, which helps reduce costs while ensuring you get the care you need. We'll handle most of the work and walk you through the rest. Here's what to expect:



## 1 → **We'll Start the Review Process**

Your prescription needs a quick review before coverage begins. Don't worry - we're already on it if your pharmacy has submitted a claim! If you haven't tried to fill your prescription yet, just give us a call or email to get started. We'll work directly with your doctor to gather any information needed, or you can ask your doctor to submit a PA request [online through our ePA portal](#).



## 2 → **We'll Help You Save Money**

To help make your medication more affordable, your employer asks that we look into patient assistance programs. These programs serve patients in many different situations and could provide your medication at no cost:

- We have experience with these applications
- We'll work with you and your doctor to complete the paperwork
- If you need medication while waiting (usually 1-4 weeks), we'll take care of that.



## 3 → **We've Got You Covered**

If patient assistance isn't the right fit, we have other options to make sure you get your medication. We'll contact you right away to discuss the best path forward.

**We're here to support you. Let us know if you have questions.  
800-759-3203 | [PriorAuthorizations@ServeYouRx.com](mailto:PriorAuthorizations@ServeYouRx.com)**